

**March 2011** 

Johann Rupert, Executive Chairman & CEO Richard Lepeu, Deputy CEO Gary Saage, Chief Financial Officer

RICHEMONT

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**Introduction & Highlights** 

**Review of Operations** 

**Financial Review** 

**Strategy Overview & Conclusion** 

**Q&A** session



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### **Strong Growth in a Volatile Environment**

- **■** Economies
- Inflation, commodity and precious materials prices
- **■** Geopolitics
- Currencies

#### **CFR 6 months Reported Sales Trend** H2 H1 H2 H1 H2 H1 H2 H1 + 40 % + 37 % + 30 % + 30 % + 20 % + 11 % +9% + 10 % + 10 % +7% +0% -5 % -10 % -15 % -20 % 2011 2009 2008 2010

# **FY11 Maisons Highlights**

- Record profitability for the Jewellery Maisons
- Record profit at the Specialist Watchmakers
- **Improving profitability at Montblanc Maison**
- Fashion & Accessories, profitable and improving
- NET-A-PORTER, ahead of its business plan

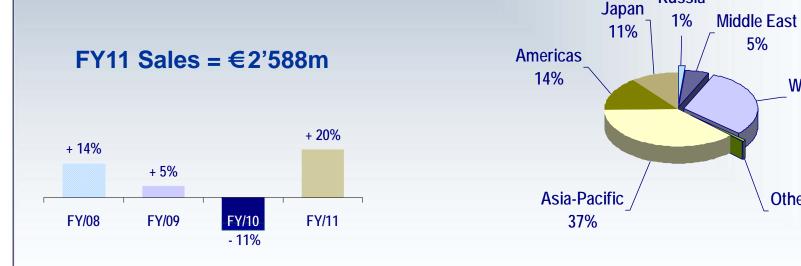
### **FY11 Key Figures**

Strong sales across segments & regions
including 9 pct points of FX & 5 pct points
of NET-A-PORTER



# FY11 Sales in Europe

- Solid double-digit organic growth
- Driven by locals and travellers
- ME and Russia back on growth path, albeit at a slower rate



% change at constant rates

**Other Europe** 

1%

Western Europe 31%

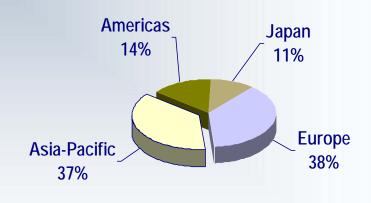
Russia

5%

#### **FY11 Sales in Asia Pacific**

- Sustained double-digit growth across the region
- Robust growth of retail, positively impacted by new stores
- Region confirmed its leading contribution to Group's performance

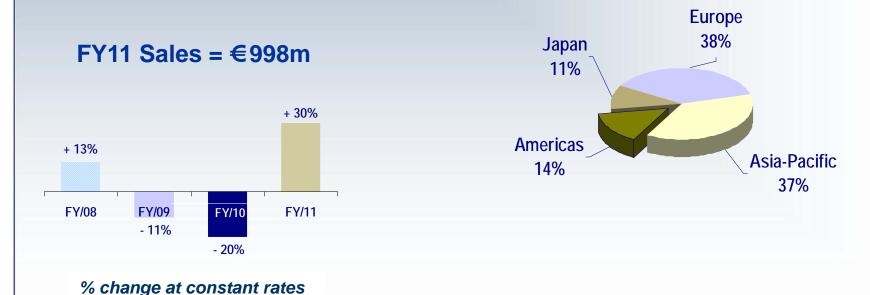




% change at constant rates

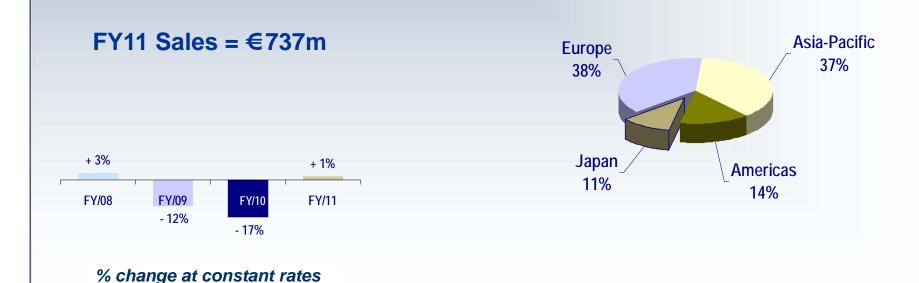
#### **FY11 Sales in Americas**

- Strong double-digit growth
  - Rebound in retail, even excluding NET-A-PORTER
  - Increased selectivity did not affect wholesale growth
- **■** Efficient distribution strategy maintained



# FY11 Sales in Japan

- Up 1% further market share gains
- **■** Positive response to new launches
- Outlook difficult to assess. However prospect brighter than most feared



### **FY11 Sales by Network**

- Both channels growing at double-digit rate
- Retail leading the way strongly despite challenging comps
  - Attractiveness of the retail service & offer
  - Successful store openings
  - Integration of NET-A-PORTER
- Wholesale growth in all regions reflecting good sell-out



### **FY11 Performance – Jewellery Maisons**

- **■** Excellent growth in most geographies and product lines
- Record sales, profits and profitability at Cartier and Van Cleef & Arpels
- Undisputed leadership in prestige jewellery & watches

12 months	€m	FY 11	FY 10	Actual Rates
Sales		3 479	2 688	+ 29%
Operating contribution		1 062	742	+ 43%
Contribution margin		31%	28%	+ 290 bps

### FY11 Performance - Specialist Watchmakers

- Very strong growth in sales
- Confirmed pricing power
- Marked improvement in profitability in spite of a strong Swiss franc and restructuring costs at Baume & Mercier
- Coherent portfolio focused on the premium segment, fastest growing category of the watch industry

12 months	€m	FY 11	FY 10	Actual Rates
Sales		1 774	1 353	+ 31%
Operating contributio	n	379	231	+ 64%
Contribution margin		21%	17%	+ 430 bps

#### **FY11 Performance – Montblanc Maison**

- Robust sales
- All regions & channels up double-digit
- **■** Improvement in margin contribution

12 months	€m	FY 11	FY 10	Actual Rates
Sales		672	551	+ 22%
Operating contribution	on	109	79	+ 38%
Contribution margin		16%	14%	+ 190 bps

#### FY11 Performance - Other

- Fashion & Accessories profitable, with Alfred Dunhill, Lancel, Chloé, Azzédine Alaïa and Shanghai Tang profitable
  - Reflecting positive gross margin development and good cost control
- NET-A-PORTER, ahead of plans
- Reduced losses at non branded manufacturers

12 months	€ m	FY 11	FY 10	Actual Rates
Sales		967	584	+ 66%
Operating contributi	ion	- 34	- 36	+ 6%
Contribution margin		-4%	-6%	+ 270 bps

#### **NET-A-PORTER**

- Sales of €281m, up 108% over the period
- A business model differing from the other Maisons
- Positive EBITDA generation
- **■** Cash generative
- Significant potential ahead

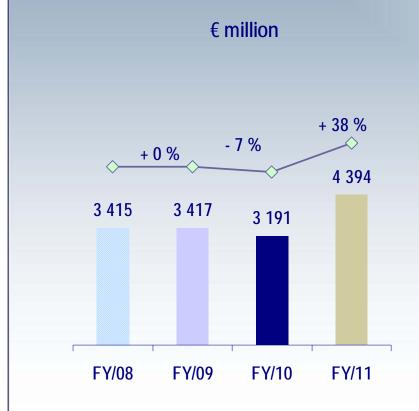
### **Organisational Highlights**

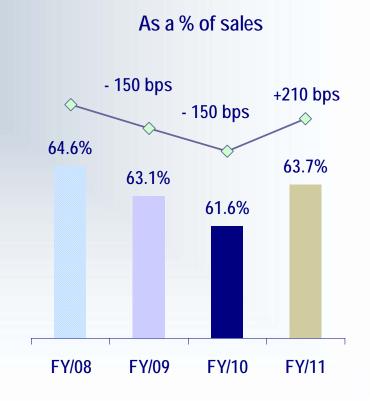
- Enhancing operational efficiency through distribution platforms & ERP
- Investments to support future growth
  - Regions: primarily in growth markets
  - Distribution: more mono-brand stores, less third party retailers, higher productivity
  - Manufacturing: verticalisation, efficiency & capacity

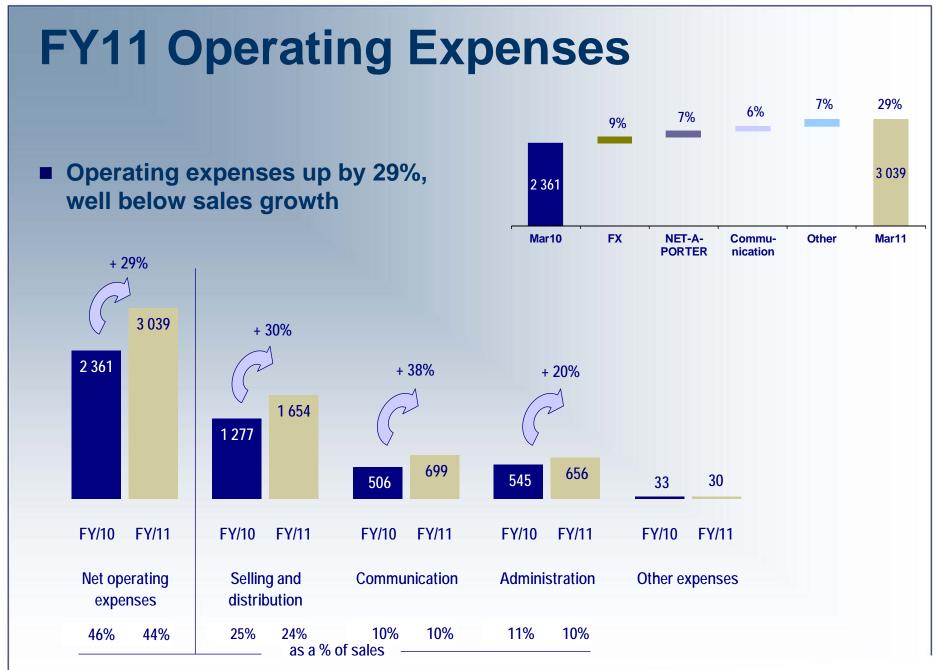


#### **FY11 Gross Profit**

■ Evolution reflects higher precious metal prices, stronger Swiss Franc and integration of NET-A-PORTER







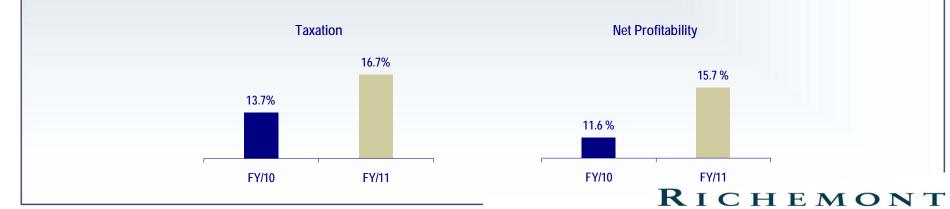
# **FY11 Operating Profit Overview**

■ Operating profit growing nearly twice as fast as sales

12 months	€m	FY 11	FY 10	
Sales		6 892	5 176	+ 33%
Gross profit		4 394	3 191	+ 38%
Net operating expenses		-3 039	-2 361	+ 29%
Selling and distribution expenses		-1 654	-1 277	+ 30%
Communication expenses		- 699	- 506	+ 38%
Administration expenses		- 656	- 545	+ 20%
Other income / (expenses)		- 30	- 33	
Operating profit		1 355	830	+ 63%
Gross margin percentage		63.7%	61.6%	
Operating margin		19.7%	16.0%	

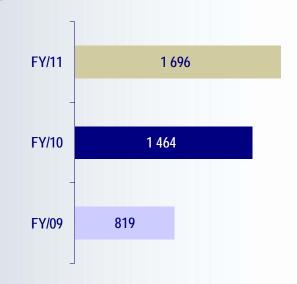
### **FY11 Profit**

12 months € m	FY 11	FY 10	
Operating profit	1 355	830	+ 63%
Net finance costs	- 181	- 137	
Profit before taxation	1 174	693	+ 69%
Taxation	- 196	- 94	+ 109%
Share of post taxation results of association	ciates 101	4	
Profit from continuing operations	1 079	603	+ 79%
Discontinued operations (net of tax)	0	- 3	
Profit for the year	1 079	600	+ 80%
of which non-controlling interest	- 11	1	



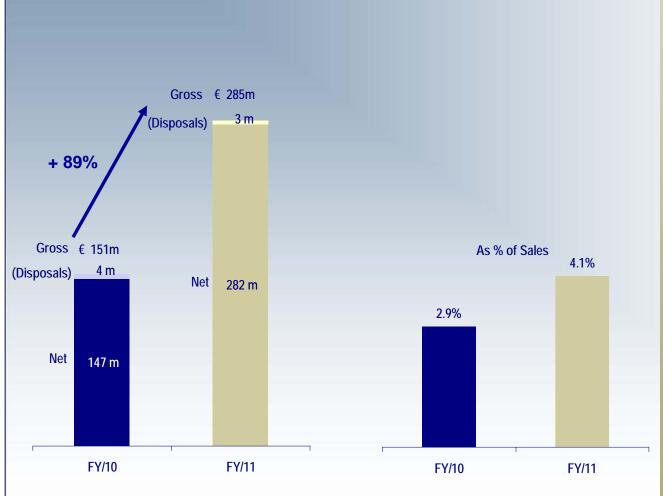
# **FY11 Cash Flow From Operations**

- Significant increase in cash flow from operations
- Limited swing in working capital given sales growth



12 months € m	FY 11	FY 10	
Operating profit	1 355	827	528
Depreciation	291	239	52
Other items	114	75	39
Movement in working capital	- 64	323	- 387
Cash flow from operations	1 696	1 464	232

#### **FY11 Fixed Assets Investments**





**Montblanc – Mexico City, Mexico** 



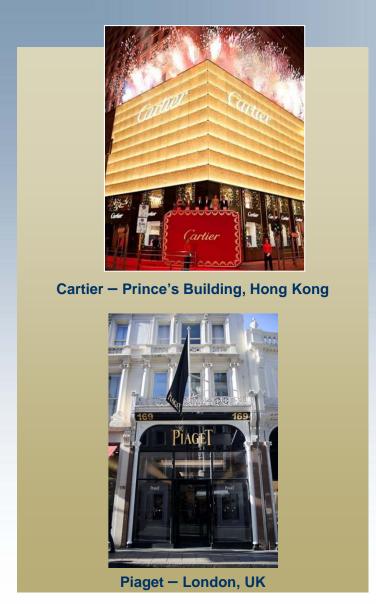
Officine Panerai - Paris, France

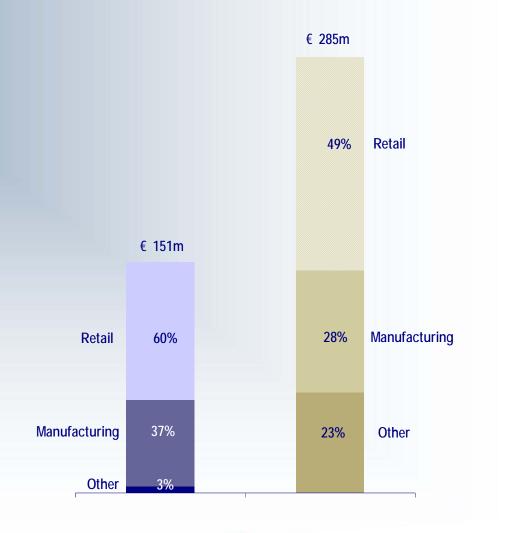


Vacheron Constantin - Beijing, China

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# **FY11 Fixed Assets by Category**

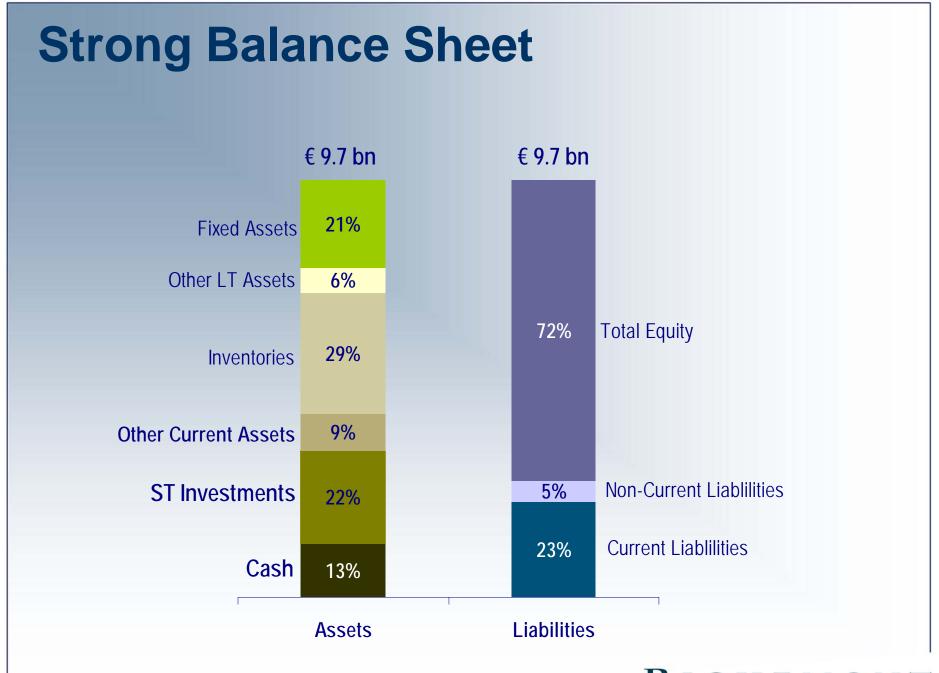




#### **FY11 Free Cash Flow**

12 months € m	FY 11	FY 10
Cash flow from operations	1 696	1 464
Net change in fixed assets	- 282	- 147
Net change in intangible assets	- 41	- 28
Net change in subsidiaries and non-current as:	sets - 255	35
Taxation paid	- 202	- 82
Net interest (expense/income)	- 1	- 5
Dividends received from associated undertaking	ngs -	1
Total free cash inflow	915	1 238

■ Decline in free cash flow reflects the €245m acquisition of NET-A-PORTER



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### **Dividends**

- FY11 dividend of CHF 0.45/share
- Up 29% from CHF 0.35/share in FY10
- Policy of steady dividend growth



# Richemont's Goals & Strategy

- **■** Grow the <u>value</u> of our Company
- Sustainable growth in <u>dividends</u>
- Sustainable growth in <u>Free Cash Flow</u>

#### How?

- **■** Build sustainable demand for our products
  - Desirability
  - Integrity and Esteem
  - Awareness
  - Relevance / Vitality
- This is building Brand Equity, which leads to better Pricing Power

### **This Approach Requires**

- **■** Further support for creativity and communication
- Further Capex in production and R&D
- **■** Further Capex for boutiques
- Our preference is to build goodwill and Brand Equity rather than to buy it

### **April 2011**

- **■** By network
  - **+35%** at cc: retail + 45%, wholesale + 27%
- **■** By region
  - Japan: up single digit
  - Asia Pacific, Europe and Americas: up double-digit

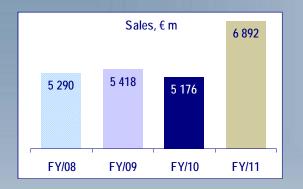
# **Conclusion: Core Strengths**

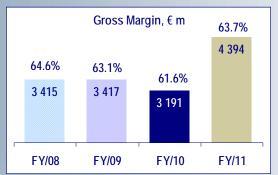
- Premium portfolio of prestigious Maisons
- Leadership in prestige jewellery & watches
- Significant growth potential driven by universal appeal of European high quality goods
- Broad based exposure to clientele from growth and established markets
- Strong balance sheet

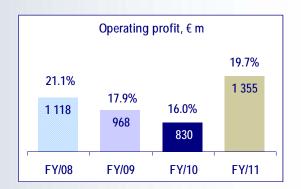


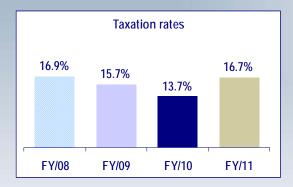


# **Financial Highlights**

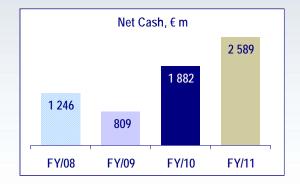


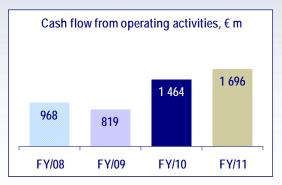


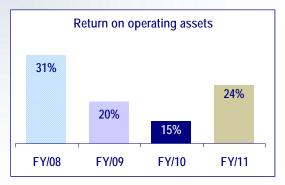












# **Hedging Policy**

- Consistent application of hedging policy since April 2004
- 70% of our forecasted net foreign currency cash flow exposure arising in USD block, HKD, JPY, CNY is hedged versus CHF and Euro
- In the case of USD, the net exposure takes into account purchases of precious metals and diamonds
- Hedges are entered into each month in respect of forecast net exposures arising one year forward
- Different types of hedging contracts are used including pure forward contracts and option based contracts
- Only certain forward contracts qualify for hedge accounting:
  - gains/losses associated with realised forward contracts are released in the gross margin only after the underlying external transaction has occurred;
  - 'marked to market' gains/losses associated with unrealised forward contracts are deferred to reserves
- Certain derivative contracts, usually option based, do not qualify for hedge accounting:
  - realised and unrealised gains/losses are released to FX differences in investment income/expense line (foreign exchange gains/losses – other derivatives).

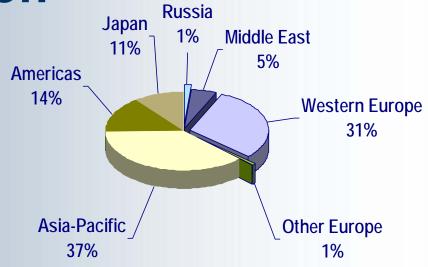
# **Foreign Currency Hedging Contracts**

	12 mo avei	12 months average	
Versus CHF	Hedge rate to March 11	Actual rate to March 11	Hedge rate to March 12
YEN	90	84	85
US\$	0.98	1.01	1.02
HK\$	7.74	7.71	7.67

# **Average Rates against CHF**

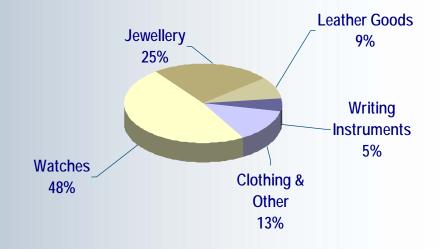
	12 months to 31 March 2011	12 months to 31 March 2010
YEN	84	87
US\$	1.01	1.06
HK\$	7.71	7.30

# **FY11 Sales by Region**



12 months € m	FY 11	FY 10	Constant rates	Actual rates
Europe	2 588	2 099	+ 20%	+ 23%
Asia-Pacific	2 569	1 740	+ 36%	+ 48%
Americas	998	712	+ 30%	+ 40%
Japan	737	625	+ 1%	+ 18%
Total	6 892	5 176	+ 24%	+ 33%

# **FY11 Sales by Product Line**



12 months	€m	FY 11	FY 10	Constant Rates	Actual Rates
Watches		3 320	2 483	+ 25%	+ 34%
Jewellery		1 685	1 333	+ 17%	+ 26%
Leather Goods		602	483	+ 17%	+ 25%
Writing Instruments		359	296	+ 15%	+ 21%
Clothing & Other		926	581	+ 50%	+ 59%
Total		6 892	5 176	+ 24%	+ 33%

# **FY11 Sales by Business Area**



12 months € m	FY 11	FY 10	Constant rates	Actual rates
Jewellery Maisons	3 479	2 688	+ 20%	+ 29%
Specialist watchmakers	1 774	1 353	+ 23%	+ 31%
Montblanc Maison	672	551	+ 15%	+ 22%
Other	967	584	+ 56%	+ 66%
Total	6 892	5 176	+ 24%	+ 33%

# FY11 Operating Contribution by Business Area

12 months	€m	FY 11	FY 10	% Chge	
Operating contribution					
Jewellery maisons		1 062	742	+ 43%	70%
Specialist watchmakers		379	231	+ 64%	25%
Montblanc Maison		109	79	+ 38%	7%
Other		- 34	- 36	+ 6%	- 2%
Subtotal		1 516	1 016	+ 49%	100%
Corporate costs		- 161	- 186	- 13%	
Central support services		- 159	- 147	+ 8%	
Other operating (expense) / incor	ne	- 2	- 39	n/a	
Operating profit		1 355	830	+ 63%	

# P&L

12 months	€m	FY 11	FY 10	
Sales		6 892	5 176	+ 33%
Cost of sales		-2 498	-1 985	
Gross margin		4 394	3 191	+ 38%
Net operating expenses		-3 039	-2 361	
Operating profit		1 355	830	+ 63%
Net finance costs		- 181	- 137	
Share of post-tax results of associates		101	4	
Profit before taxation		1 275	697	+ 83%
Taxation		- 196	- 94	
Profit from continuing operations		1 079	603	+ 79%
Discontinued operations, net of tax		0	- 3	
Profit for the year		1 079	600	+ 80%

# **Summary Balance Sheet**

€ m	FY 11	FY 10
Fixed assets	2 022	1 549
Other long term assets	637	614
Net current assets	2 112	1 753
Long term liabilities excluding borrowings	- 368	- 137
Net operating assets	4 403	3 779
Net cash	2 589	1 882
Net assets	6 992	5 661

#### **Equity**

Shareholders' equity	6 980	5 659
Non-controlling interests	12	2
	6 992	5 661



€m	FY 11	FY 10	€m	
Finished goods	1 722	1 520	202	+ 13%
Raw materials and work in progress	1 067	740	327	+ 44%
Total	2 789	2 260	529	+ 23%

Rotation	FY 11	FY 10
Number of months of COGS	16.5	18.7

# **Retail Network**

	March 2010	Franchised	Internal	vs PY Internal	vs PY Franchised	March 2011
Montblanc	354	140	220	- 1	+ 7	360
Cartier	283	111	186	+ 15	-1	297
Alfred Dunhill	206	80	134	+ 3	+ 5	214
Lancel	144	71	75	+ 2	+ 0	146
Chloé	111	38	72	+ 4	- 5	110
Van Cleef & Arpels	79	30	54	+ 5	+ 0	84
Piaget	68	25	46	+ 5	- 2	71
Shanghai Tang	38	22	25	+ 5	+ 4	47
Jaeger-LeCoultre	29	19	15	+ 5	+ 0	34
IWC	29	20	13	+ 6	- 2	33
Vacheron Constantin	24	19	8	+ 3	+ 0	27
Panerai	16	13	11	+ 4	+ 4	24
Others*	18	4	17	+ 3	+ 0	21
TOTAL	1399	592	876	+ 59	+ 10	1468

\* Others: A. Lange & Söhne, Baume & Mercier, Roger Dubuis, Purdey, Azzedine Alaïa

# **Jewellery Maisons in FY11**

More than ever the reference in timeless and true luxury

#### Financial highlights

Record sales, profit & profitability

#### **Operational highlights**

- Broad-based double-digit growth in sales: geography, product lines, channels
  - Bridal, Love & Trinity bijoux, Ballon Bleu –the most successful watch line ever– and Calibre steel watches, jewellery watches, Haute Horlogerie particularly strong
- Constant upgrading of distribution
  - 10 major boutique renovations
  - +16 net DOS (total network: 298) mostly in Asia Pacific and ME
  - Reduction in the number of wholesale doors
- Impactful PR events
  - Exhibitions of the Cartier collection (Prague), *Trinity* relaunch events



# **Jewellery Maisons in FY11**

The Creativity of a True Maison, The Creativity of a True Expert

#### **Financial highlights**

Record sales, profit & profitability

#### **Operational highlights**

- Ongoing emphasis on creativity
  - The Voyages Extraordinaires, High Jewellery collection
  - The Nid de Paradis, Creative Jewellery collection
  - The *Perlée*, Bijoux collection
  - The *Charms Mini*, watch collection
- +13 net stores o.w. +6 net internal stores leading to a network of 85
- Awareness further enhanced with prestigious exhibitions
  - Cooper Hewitt, "Set In Style", New York
  - Biennale des Antiquaires, Paris

### Van Cleef & Arpels



# Cartier

### Van Cleef & Arpels



#### **Watches**

Fine Watchmaking collection
High Jewellery watches collection
Calibre de Cartier

#### **Jewellery**

Biennale des Antiquaires High Jewellery collection Panthère de Cartier New Jewellery collection Love, Trinity, Black and White Bijoux

#### **Jewellery**

California Rêverie HJ collection
Les Voyages Extraordinaires HJ collection
Worldwide Perlée Bijoux launch
Nid de Paradis Creative Jewellery worldwide launch

#### **Watches**

Charms Mini
Poetic Complication, New Extraordinary Dials

# **Specialist Watchmakers in FY11**

#### **Financial highlights**

- Very strong increase in sales & profitability
- Excellent performance in retail and in Asia Pacific

#### **Operational highlights**

- Products
  - Continued success of the Polo 45 and Magic Hour watches. Confirmed success of the new Altiplano 43mm (thinnest automatic movement and thinnest automatic watch) and great acclaim at SIHH 11 of the new Emperador Coussin containing the new 1270P movement (thinnest self-winding tourbillon)
  - To commemorate the 20th birthday of the iconic Possession line, new Possession Celebration ring launched with great success with Sienna Miller. Launch supported by an impactful digital campaign
  - High Jewellery thematic annual collection Limelight Garden Party presented at a magical evening in a luxuriant garden
- First presence at La Biennale des Antiquaires in Paris
- New website (10 languages incl. Chinese)
- Retail network (71 boutiques) strengthened with 8 openings (o.w. 1 in London)



# **Specialist Watchmakers in FY11**

#### **Financial highlights**

Robust growth in nearly all markets

#### **Operational highlights**

- Marked success of the Patrimony line and Atelier Cabinotiers special order timepieces
- Continuous success of the sport line *Overseas*
- Reputation of a "Master craftsman" strengthened with
  - "La Symbolique des Laques" Métiers d'Art Collection
  - "Chagall & l'Opéra de Paris" Métiers d'Art Unique piece
- Highly selective distribution policy maintained
  - 27 exclusive stores: 4 new franchised stores in Asia Pacific
  - c.400 carefully selected external Points Of Sales
- Pursued investment in production



# PIAGET



#### **Watches**

Polo FortyFive lady

Altiplano 43mm

LimelightTwice paved

Dancing Light Ellipse

#### **Jewellery**

Rose

Possession Celebration

Limelight Garden Party collection

#### **Watches**

Métiers d'Art "La Symbolique des laques" Patrimony Traditionnelle Calibre 2253 Historiques Ultra fine 1955 and 1968

# Specialist Watchmakers in FY11

# GLASHÜTTE <sup>I</sup>/SA

#### Financial & operational highlights

Robust growth driven by Asia

#### **Operational highlights**

- Strong demand for Lange 1, Lange Zeitwerk, "165 Years Homage to F.A. Lange" Collection, Lange 1 Daymatic, Saxonia Annual Calendar and Richard Lange Referenzuhr
- 17 international product awards including the "red dot design" award for the Lange Zeitwerk and the "Golden Balance 2011" award for the Saxonia Annual Calendar
- SIHH 2011: striking complications and meaningful line extension
  - Richard Lange Tourbillon "Pour le Mérite"
  - Lange Zeitwerk Striking Time
  - Redesigned and extended Saxonia collection



## **Specialist Watchmakers in FY11**

# 园园

#### **Financial highlights**

Strong sales across regions and channels

#### **Operational highlights**

- New developments
  - Confirmed success of Easy Diver Automatic and Excalibur Double Tourbillon launched during the year
  - Two new collections Excalibur Lady and the new La Monégasque watch at the SIHH 11
  - Revolutionary Chronograph movement RD680 with the Geneva Hallmark introduced at the SIHH 11 with a new manufacturing process
- Improved in-market presence
  - Distribution internalised in most markets (with the exception of Latin America and Italy)
  - 3 new boutiques -Moscow, Kiev and Bangkok- bringing the network to 9 boutiques







#### **Watches**

Lange 1 Daymatic

Lange Zeitwerk "Luminous"

"Homage to F.A. Lange" collection

Saxonia Annual Calendar

#### **Watches**

EasyDiver automatic

Excalibur Double Tourbillon platinum

#### **Jewellery**

BeHeart, Tahiti pearls

# **Specialist Watchmakers in FY11**

# JAEGER-LECOULTRE

#### **Financial highlights**

- Strong performance driven by retail and strengthened wholesale partnerships
- Asia Pacific, especially China & HK outperforming. Key European markets of Switzerland, France and UK performing well

#### **Operational highlights**

- Sales driven by rich collection of Classic & Complications pieces
  - New Master Grande Tradition Grande Complication, a masterful reinterpretation of the tourbillon & perpetual calendar functions with night sky and sidereal time
  - Emblematic Duomètre line enriched with the *Duomètre à Quantième Lunaire*
  - New Extreme Lab 2, redefining norms for extreme watches with twodigit minute counter and function selector integrated into the crown
- Retail network expanded to 34 boutiques, o.w. Huai Hai Road Shanghai, Singapore Marina Bay Sands and Beirut
- Major expansion of the Manufacturing facility with additional 9000 square metre



### **Specialist Watchmakers in FY11**

# TWC NTERNATIONAL WATCH CO. SCHAFFHAUSEN SWITZERLAND, SINCE 1868

#### Financial highlights

Strong growth in all regions leading to record sales

#### **Operational highlights**

Successful launch of the Portuguese Yacht Club Chronograph and Portuguese Tourbillon Mystère Rétrograde in all markets

- Continued roll-out of boutique network, mainly in the Middle East and Asia Pacific, led to a network of 36 boutiques
- Involved in a number of CSR initiatives Laureus Sport for Good / Adventure Ecology / Plastiki expedition
- New digital strategy including new website and a social media plan





### **IWC**

INTERNATIONAL WATCH CO. SCHAFFHAUSEN
SWITZERLAND, SINCE 1868

#### **Watches**

Duomètre à Quantième lunaire

AMVOX2 Grand Chronograph

Master Grande Tradition Grande Complication

Master Compressor Extreme LAB2 Tribute to Geophysic

#### **Watches**

Portuguese Yacht Club Chronograph
Portuguese Hand-Wound
Portuguese Tourbillon Mystère Rétrograde

# Specialist Watchmakers in FY11 OFFICINE PANERAL

#### **Financial highlights**

■ Strong sales driven by all product lines, regions and retail

#### **Operational highlights**

- Continuous success of the *P9000* family and *Manifattura* Collection (in-house movements) and high-tech materials for cases
  - Luminor 1950 3 Days GMT Power Reserve (P9002)
  - Radiomir Tourbillon Ceramic "Lo Scienziato" (P2005/S)
  - Radiomir Composite 8 Days (P2002)
- Increased Retail network
  - 3 new internal boutiques (including Shanghai IFC Pudong)
  - 5 new franchised boutiques (including Moscow and Riyadh)
  - **Unchanged number of high end external Points Of Sale (c.500)**
- **■** Excellent press coverage from the "Time & Space" exhibition, Florence, and Panerai Classic Yachts Challenge following Eilean's launch



## Specialist Watchmakers in FY11 BAUME & MERCIER

#### Financial highlights

■ Significant loss, a notch below last year, due to restructuring plan

#### **Operational highlights**

- Successful management of the transition year
- Product offer entirely revisited with three new collections presented at SIHH 11, to be launched between April and November 2011
- New brand identity around "Seaside Living"
- New communication strategy in place
- Worldwide restructuring of distribution completed (-50% P.O.S)



**New Capeland Collection** 

### OFFICINE PANERAL FIRENZE 1860

### BAUME& MERCIER MAISON D'HORLOGERIE GENEVE 1830

#### **Watches**

Luminor Chrono Monopulsante Ceramic (P2004) Luminor 1950 3 Days GMT Power Reserve (P9002) Radiomir Tourbillon Ceramic "Lo Scienziato" (P2005/S) Radiomir Composite 8 Days (P2002)

#### **Watches**

New models to be launched between April and November 2011

### **Montblanc Maison in FY11**

#### **Financial highlights**

 Broad based double-digit sales growth across products, regions and channels

#### **Operational highlights**

- **Exclusivity and creativity drive sales in writing instruments** 
  - Successful Meisterstück Diamond collection
  - Launch of John Lennon writing instruments expanded client base
- Watches continue to lead sales growth
  - Strong performance of core Villeret, Rieussec and TimeWalker lines as well as of in-house movement Nicolas Rieussec Chronograph collection
- Leather growing strongly with appeal of core *Meisterstück* line and contemporary traveller's *NightFlight* line
- Increased brand presence in media
  - Launch of John Lennon pen edition, of the Rieussec watch, Salzburg Festival
- Continued upgrading of retail & wholesale distribution with 9 new boutiques and a reduction (c. 400) in the number of external P.O.S

# MONT BLANC







### Other: Fashion & Accessories in FY11



#### **Financial highlights**

- Solid sales throughout Asia Pacific, offsetting flat sales in Japan
- Sizeable increase in gross margin helped by improved sell-through and operational efficiency
- Significant improvement in operating profit

#### **Operational highlights**

- Increase in leather sales driven by small leather goods and the launch of the Chassis collection
- Launch of new global advertising campaign "The Voice"
- Further upgrading of the retail network with 4 new stores, net
- Deployment of new ERP and merchandising systems







Biometric wallet





#### **Watches**

Rieussec Silicon Escapement Villeret Exo Tourbillon Villeret Metamorphosis TimeWalker Dual Carbon

#### **Writing Instruments**

Meisterstück Montblanc Diamond John Lennon Edition

#### Leather

Meisterstück Soft WestSide Black Mystery

#### **Men Leather Goods**

Bladon LLG (Tan & Black)
Micro d-eight LLG & SLG
York SLG
Chassis extension

### Other: Fashion & Accessories in FY11



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#### **Financial highlights**

- Strong double-digit growth in all channels
- Major improvement in full price sell-through
- Back to profit

#### **Operational highlights**

- Successful launch of a 3rd iconic bag: *B. Bardot*
- First inroads into Japan, Russia, HK & China beyond expectations
- Deployment of new ERP & retail systems





et Lancel Crie... Le B. Bardot

**BB Bag Launch** 



lancel.com

# Other: Fashion & Accessories in FY11 Chloé

#### **Financial highlights**

 Double-digit sales growth thanks to record retail sales, particularly in China and Europe

#### **Operational highlights**

- Successful leather sales thanks to bestsellers Marcie and Paraty as well as new Madeleine launch
- Fashion show in Shanghai met positive press feedback
- Very promising start of the *Love, Chloé* fragrance







# Chloé



#### **Ladies Handbags**

B.Bardot Miss Adjani Miss Elsa

French Flair

#### **Men Lines**

Jupiter Neptune

#### **Leather Goods**

Madeleine bag
Darla bag
Aurore bag

#### **Fragrance**

Love Chloé

### Other in FY11

#### NET-A-PORTER.COM

#### **Financial highlights**

Outstanding sales growth: +108% to €281m

#### **Operational highlights**

- Launch of NET-A-PORTER TV
- Launch of menswear site, MR PORTER, in February 2011
- OUTNET.COM website redesigned
- Further investment in mobile and social media
- New headquarters at Westfield, London
- **■** Expansion of warehouse operations in the UK and USA





